

Circulate to: Sales Manager Accounting Service Manager Technician Parts Manager

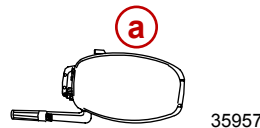
4/5/6 HP FourStroke Laydown Storage Decal

Models Affected

Models Covered	Serial Number
4 HP	0R141172-0R141276
5 HP	0R141277-0R141374
6 HP	0R141375-0R141606

Situation

An incorrect laydown storage decal may have been applied to some of the above listed outboards during the manufacturing process. The decal may indicate an incorrect position for laydown storage. This engine is designed for laydown storage with the tiller handle in the down position. If the engine is stored improperly, engine oil may drain from the crankcase and cause engine damage.



a - Tiller handle down position

Correction

When inspecting the engine for the proper laydown storage decal, be sure to check that:

1. The decal is on the shift handle (starboard) side of the engine.

THE INFORMATION IN THIS DOCUMENT IS CONFIDENTIAL AND PROTECTED BY COPYRIGHT AND IS THE PROPERTY OF MERCURY MARINE.

This document is provided for the sole and exclusive use of the original recipient as prescribed by Mercury Marine and may not be distributed or copied, digitally or otherwise, without the prior written consent of Mercury Marine.

- The decal indicates that the tiller handle would be in the down position.



Correct laydown storage decal



Incorrect laydown storage decal

35955

NOTE: If the correct laydown storage decal is in place, there is no need to replace the decal.

Owner Notification

A letter will be sent to every registered owner of an affected outboard. The letter will advise the owner to inspect the outboard and replace the decal, or return the outboard to their selling dealer or any Mercury Outboard authorized dealer for inspection. A copy of the customer letter is included with this service bulletin for your reference.

Warranty

Complete warranty claim listing:

- Outboard serial number
- Part number 892904010
- 0.3 hours labor
- Warranty flat rate code: SB03
- Part failure code: 907
- Failure code: 00

US AND CANADA

Complete and process the claim via MercNET or return a warranty claim form.

INTERNATIONAL

Follow instructions issued by Brunswick Marine in EMEA or by an authorized Marine Power Distributor.

THE INFORMATION IN THIS DOCUMENT IS CONFIDENTIAL AND PROTECTED BY COPYRIGHT AND IS THE PROPERTY OF MERCURY MARINE.

This document is provided for the sole and exclusive use of the original recipient as prescribed by Mercury Marine and may not be distributed or copied, digitally or otherwise, without the prior written consent of Mercury Marine.

Dear Mercury Outboard Owner

Thank you for your purchase of a Mercury FourStroke 4/5/6 HP Outboard engine. Mercury Marine is dedicated to providing superior product reliability and customer satisfaction. As part of our commitment to superior customer satisfaction, we have determined that your outboard must be inspected for an incorrect laydown storage decal.

What is the condition?

Mercury Marine has identified that the laydown storage decal on your outboard may have been incorrectly installed during manufacturing. The outboard may become inoperable if an incorrect laydown storage procedure is followed. Mercury Marine has identified the cause of this condition and made the appropriate changes to new outboards produced.

What will Mercury Marine do?

Mercury Marine has also identified that you can perform an inspection of your outboard to see if the incorrect laydown storage decal has been applied. We have enclosed instructions with this letter to aid you during inspection and possible decal replacement on the outboard. If you are not comfortable with this inspection, please contact your Mercury Outboard dealer to have the inspection completed.

What should you do?

Please inspect the outboard for the correct laydown storage decal with the enclosed instructions. If you are not comfortable with this inspection, please contact your Mercury Outboard dealer and mention Service Bulletin 2008-01 to schedule an appointment to have this inspection performed on your outboard. Your dealer will be able to determine how long this inspection/correction will take.

If you take the engine to your Mercury Outboard dealer, please present this notice when you bring your engine in for your service appointment

What if you have other questions or if you no longer own this engine?

Please contact your Mercury Outboard dealer or call Mercury Outboard Customer Service at 1-920-929-5040 between 7:30 AM and 5:30 PM CST.

We have sent this notice in the interest of your continued satisfaction with our product, and we sincerely regret any inconvenience this may cause you.

Thank you for boating with Mercury Marine.

Mercury Marine Service

Laydown Storage Decal Inspection/Replacement Instructions
4/5/6 HP FourStroke

1. Identify if the incorrect laydown storage decal is installed.



36071

a - Correct laydown storage decal installation. Decal is indicating that laydown storage of the engine should be with the tiller handle in the down position. If the decal is found to be installed in this manner, there is no further action necessary.



36072

b - Incorrect laydown storage decal. Decal is indicating that laydown storage of the engine should be in the tiller up position, which is incorrect. If decal is found to be installed in this manner, please proceed to step 2.

2. Remove the decal. It may be helpful to use a hair dryer, or to place the engine in direct sunlight to warm the decal and aid in removal of the decal.

3. Clean the surface where the decal was installed. When cleaning the surface, use rubbing alcohol to remove the old adhesive.

4. Install the decal provided. The replacement decal has a paper backing that should be removed to expose the adhesive surface. The decal should be placed to the left side of the shift handle in the same area as the old decal. Please reference the picture below to aid in decal positioning.



36073